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MAY 8, 2002

BOARD OF DIRECTORS, GALATOIRE FAMILY  
209 BOURBON STREET  
NEW ORLEANS, LA. 70130

RE: GILBERTO EYZAGUIRRE

I WAS MOST DISTRESSED TO LEARN OF GILBERTO'S ABRUPT TERMINATION AFTER MORE THAN TWENTY YEARS OF SERVICE. I HAVE KNOWN AND OFTEN BEEN SERVED BY HIM FOR ALL OF THAT PERIOD. HIS PERSONAL CONDUCT HAS ALWAYS BEEN GENTLEMANLY AND WARM. HIS PROFESSIONAL STYLE IS EXACTLY THAT PROFESSIONAL. PATIENT, ATTENTATIVE, PROMPT, KNOWLEDGEABLE, HE IS ALL OF THESE. HIS MANNER IS WARM, ATTENTIVE AND PERSONAL. IN THE CASE OF LONG TIME CUSTOMERS RETURNING AFTER AN ABSENCE, BOTH PARTIES HAVE BEEN NOTED TO BE SENTIMENTAL AND DEMONSTRATIVE ON FIRST MEETING.

FOR ALL OF THE ABOVE REASONS I ASK THAT HIS TERMINATION AND IT'S CAUSES BE CAREFULLY REVIEWED, THANK YOU.

SINCERELY,

A handwritten signature in black ink, appearing to read "John J. Walsh". The signature is fluid and cursive, with a large initial "J" and "W".

JOHN J. WALSH, M.D.

24 ORPHEUM AVENUE  
METAIRIE, LA. 70005