

DATE: MAY 8, 2002

TO: BOARD OF DIRECTORS  
GALATOIRE'S RESTAURANT  
NEW ORLEANS, LA.

FROM: PATRICIA W. NEWMAN

RE: TERMINATION OF EMPLOYMENT OF GILBERTO EYZAGUIRRE

I have recently learned that Gilberto Eyzaguirre, a waiter at your fine restaurant, has been terminated from his employment. This letter is directed at requesting you to reconsider this action.

Although I presently live in Shreveport, I am a New Orleanian and return to the city often. I have been enjoying your restaurant for many years, and Gilberto has always been our waiter. He is attentive, pleasant, and totally professional at all times. He has always been an asset to your establishment. I am baffled as to why management found it necessary to release such a valuable employee. When I visit Galatoire's it is usually in a group of six (6) or more guests, and Gilberto always manages our table with excellence.

In this time when it is difficult to find personnel who are dependable, professional, and reliable, I am certain that Galatoire's will not find a replacement for Gilberto who could match his high level of professionalism and courtesy.

I urge you to re-instate Gilberto to his position on your wait staff.

Thank you.

*Patricia Newman*  
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