

TO: The Board of Directors
Galatoire's Corporation

May 21, 2002

For almost 20 years, Galatoire's has been my choice for birthdays and anniversaries, and for bringing very special friends and out-of-town visitors. Galatoire's is my favorite restaurant – a joyous place to spend an afternoon or evening with a good dress code. The singing of "Happy Birthday" or "Happy Anniversary" is very special! Convention guests from out of town, whom we don't know, often strike up a conversation and visit our table to talk to us about Galatoire's.

Gilberto has been our special waiter for almost the entire 20 years. He knows what we want to drink and eat, and makes good suggestions when we might be undecided. Ladies who are in my party on a regular basis are greeted with a kiss on the cheek, and other ladies, when introduced for the first time, receive a very respectful bow and a smile.

Galatoire's waiters are a very special part of your success and it would be a huge mistake for Galatoire's to lose Gilberto.

Respectfully yours,



J. H. Killeen