

TO: BOARD OF DIRECTORS, GALATOIRE'S: May 10, 2002

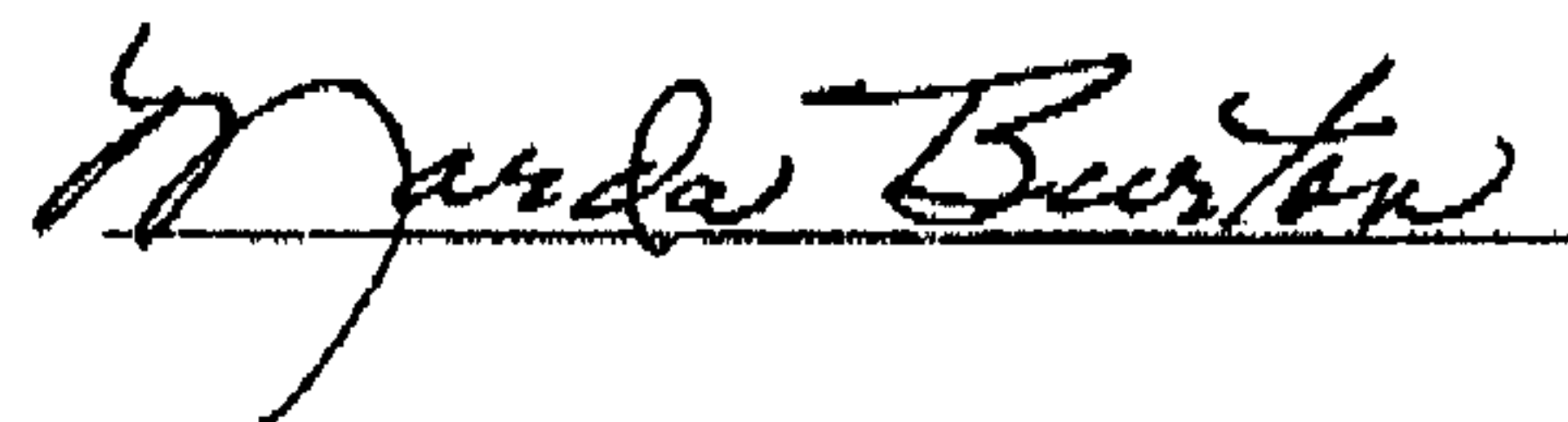
FROM: MARDA BURTON

As a longtime customer of Galatoire's and of Gilberto Eyzquierria, I ask that the Board reinstate Gilberto to his 22-year position as a beloved waiter at Galatoire's.

In my many years of support of your establishment Gilberto has always been an excellent waiter, courteous, knowledgeable, good-natured and helpful. At no time have I ever seen any indication in Gilberto's behavior that would lead me to believe he could or would do anything to harm his own or Galatoire's reputation.

I'm sure you realize that the career waiters who have worked for the restaurant so long and faithfully are the main reason that many loyal customers find Galatoire's so appealing. Your preference and career waiter systems well suit your countless customers who deplore the loss of such traditions in other New Orleans restaurants.

I feel that the discharge of one of our favorite waiters is unfair to Gilberto and to his many loyal customers who find his absence very distressing. We miss him and do not enjoy our experience at Galatoire's as much without him. I have over many years supported the restaurant, spent a great deal of money, brought my friends and out-of-town acquaintances, written about the restaurant, and in every way supported the Galatoire's family in upholding and enjoying the traditions set down so long ago. For these reasons I feel that I and many other customers have every right to ask you to honor this request, which is made in friendship and good faith.

Marda Burton