

220 Deer Park Circle
Nashville, TN 37205
April 30, 2002

Chris Ansel, Jr.
70 Dove Street
New Orleans, LA 70124

Dear Mr. Ansel:

This letter is a request for you to reconsider the decision to dismiss Gilberto Eyzaguirre from Galatoire's. I have been dining at Galatoire's since Gary and I were married fourteen years ago. On my first visit, Gilberto gave me the kind of attention that made me immediately start planning my next visit. I loved the restaurant and I loved him and couldn't wait to go back. Since that time, it has always been important to him to see to my every dining need. He never has to ask what I drink and is always concerned that my dinner is prepared exactly as I like it.

I always have such a great restaurant experience at Galatoire's. I tell all my friends and relatives about the restaurant and Gilberto. They love the experience just as I do. Occasionally, a friend will come back from New Orleans and ask us what all the hype is about at Galatoire's. They didn't get it. We ask them to try Galatoire's again and to ask for Gilberto. They come back proclaiming that it was one of their best restaurant experiences ever and they can't wait to go back.

Gary and I make a hobby of eating in great restaurants around the country. We are finding that long term professional waiters like Gilberto, Sterling at Antoine's, Eddie at 21 Club and others are a dying breed. These professional waiters become members of the family. Gilberto knows some of our family and always ask about them when we arrive at the restaurant. I hope you can find a solution that will allow Gilberto to come back to Galatoire's.

Sincerely,

Cathy Smith

cc Michelle Galatoire
Kenneth Holditch
Julia Reed