



THE RITZ-CARLTON®  
NEW ORLEANS

TED DU CHARM  
CONCIERGE  
MEMBER LES CLEF'S D'OR USA, LTD.



CARLTON®  
ORLEANS

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MAY 4, 2000

Dear Dr Kenneth Holditch,

I just learned that my waiter,  
Mr. Gilbert Eyzaguine, has been released  
at Galatoire's restaurant. I am quite  
surprised. He has served me for many  
years and I have always been very  
pleased with his service. I have sent  
many Ritz Carlton guests to him and  
they always come back very happy  
with Galatoire's and Gilbert's service.  
The Spanish speaking guests are  
particular happy to have good food  
and service in their native language.  
I do hope he will be able to be  
reinstated soon.

Sincerely,  
Ted Du Charm

