

Norma Ackley precious jewels

May 3, 2001

Board of Directors of Galatoire's Restaurant
209 Bourbon Street
New Orleans, LA 70130

Dear Directors;

I am so sorry to have discovered that you no longer employ one of the best waiters, that my family and I have had serve, at any restaurant. And, I know, that you already know, that I am talking about Gilbert.'

He was loyal, many years with your establishment, hard working, and even with the great stress of a busy evening, he was always pleasing and working to please your Galatoire customer.

He was a good representative of the Galatoire standard that this community knows and loves. The tradition of Galatoire's is the waiter, the ambiance, and the food. It is that combination that keeps customers coming back. And it is a fragile combination.

I certainly hope that this letter imparts my feeling about this change and you will reconsider your decision.

Most Sincerely



NORMA I ACKLEY

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